

Website Terms and Conditions for Acorn Community Bank

1. Introduction

By accessing and using this website, you agree to be bound by these terms and conditions, our privacy policy, and any other applicable terms. If you do not agree to these terms, please do not use this website.

2. About Acorn Community Bank

Acorn Community Bank is a credit union serving members who live or work in Wiltshire, Berkshire, Buckinghamshire, or Oxfordshire. Membership and products are subject to eligibility checks and regulatory requirements.

3. Website Use

The content provided is for information only. While we aim for accuracy, we do not guarantee that all information is complete, accurate, or up to date. You may use this website for personal, non-commercial purposes only. Unauthorised use or copying of any material from this site is prohibited.

4. Privacy and Data Use

Personal data is processed in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Act 2018.

Data may be shared with credit reference and fraud prevention agencies for the purposes of assessing applications and ongoing account management.



5. Regulatory Information

Acorn Community Bank is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Firm Reference Number: 213793.

6. Intellectual Property

All website content, including logos, text, graphics, and software, is owned or licensed by Acorn Community Bank and is protected by applicable copyright and other intellectual property laws.

7. Changes to Terms

We reserve the right to update or change these terms at any time without notice. Please review this page regularly.

8. Complaints and Disputes

If dissatisfied with our services, contact us via the methods listed on the website. Should a dispute remain unresolved, members may refer to the Financial Ombudsman Service.