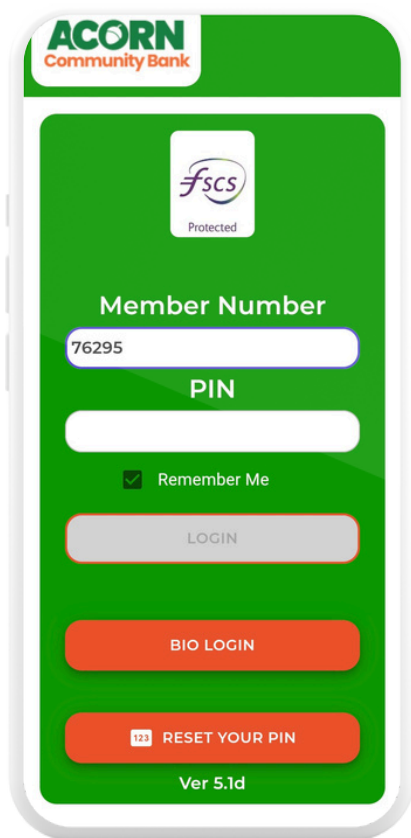


## Welcome to the New Acorn App – Built With You in Mind! 🌱

We've listened to your feedback and are excited to introduce the brand-new Acorn Community Bank App—designed to make managing your money easier, more secure, and just a little more joyful, all from the comfort of your home. Here's a quick tour of what's new and how to make the most of it: Desktop Version.

### 🔑 Easy, Secure Login

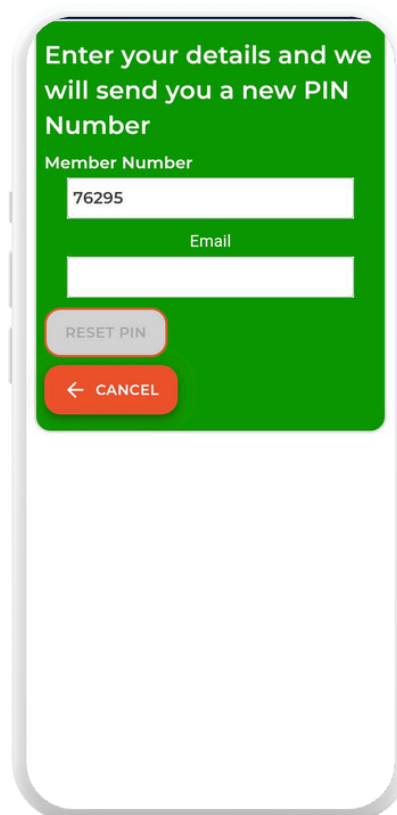
Logging in is as easy as before. Just use your membership number and PIN.



The login screen features the Acorn Community Bank logo at the top. Below it is a white box with the FSCS logo and the word "Protected". The main section has a "Member Number" label above a text input field containing "76295". Below this is a "PIN" label above another text input field. A "Remember Me" checkbox is checked. At the bottom are three buttons: "LOGIN" (grey), "BIO LOGIN" (orange), and "RESET YOUR PIN" (orange with a lock icon). The version "Ver 5.1d" is at the very bottom.

### Forgot your PIN?

No worries—just tap “Reset PIN” at the bottom of the login screen. Enter your membership number and email, and we'll send it straight to your inbox.



The reset PIN screen has a green header with the text "Enter your details and we will send you a new PIN Number". Below this is a "Member Number" label above a text input field containing "76295". Below that is an "Email" label above another text input field. At the bottom are two buttons: "RESET PIN" (grey) and "< CANCEL" (orange).

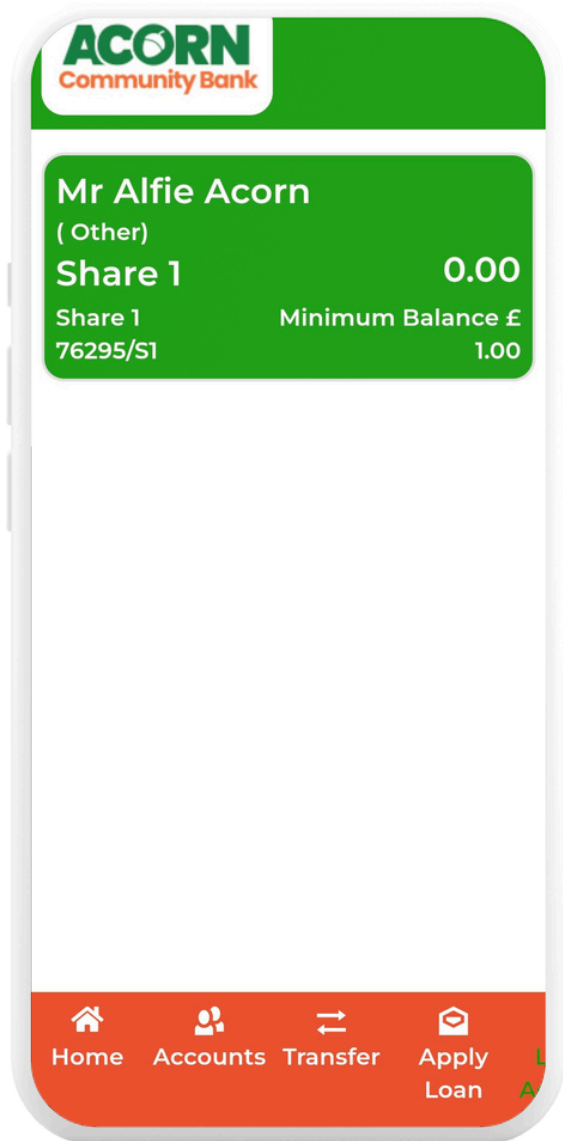
📧 **Need to update your email?** Drop us a message at [office@acorncb.co.uk](mailto:office@acorncb.co.uk) and we'll get it sorted.

## A Home Page That Feels Like

### Home

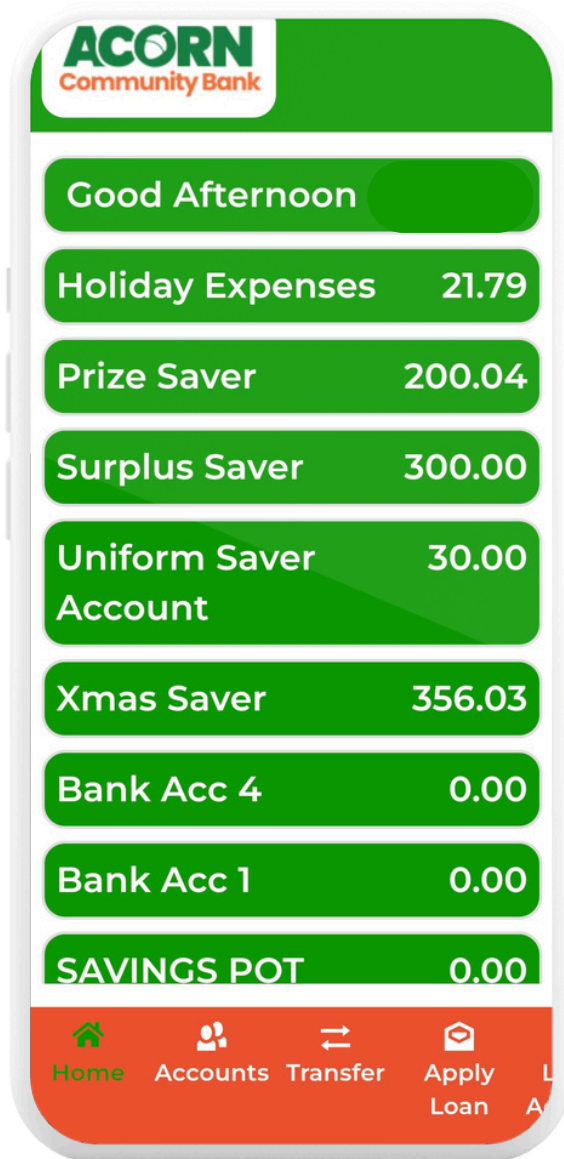
Once logged in, you'll land on your Home Page.

Here you'll find a clear, easy-to-navigate layout, with your menu neatly stacked at the bottom of the screen.



## Your Accounts at Glance

On your accounts page, you'll see all your active accounts listed—with account names on the left and balances on the right—so everything you need is right there.



## ☀️ New Ways to Save & Stay On Track

We've added some handy features to help you make your savings go even further:

Customise your account names – like “Holiday Fund” or “New Kitchen”

Set savings goals – and track your progress with a helpful visual tracker

ACORN Community Bank

SAVINGS POT 0.00

4277/S90

Account Settings

Account Description

Uniform Costs

Savings Target

200

Target Date

8/20/2025

Icon

CANCEL OK

4277/SACORN

VIEW TRANSACTIONS

Home Accounts Transfer Apply Loan A

## 💸 Easy Transfers & Withdrawals

Need to move money? You've got options:

- Transfer funds between your Acorn accounts
- Request a withdrawal to your nominated bank account.

ACORN Community Bank

From Account

Holiday Expenses 4277/S1 ..... £ ...

Minimum Account Balance £ 1.00

Available to Transfer £ 20.79

Select Member

76295 - MR ALFIE ACORN

To Account

Share 1 76295/S1 ..... £ 0.00

Amount

10.00

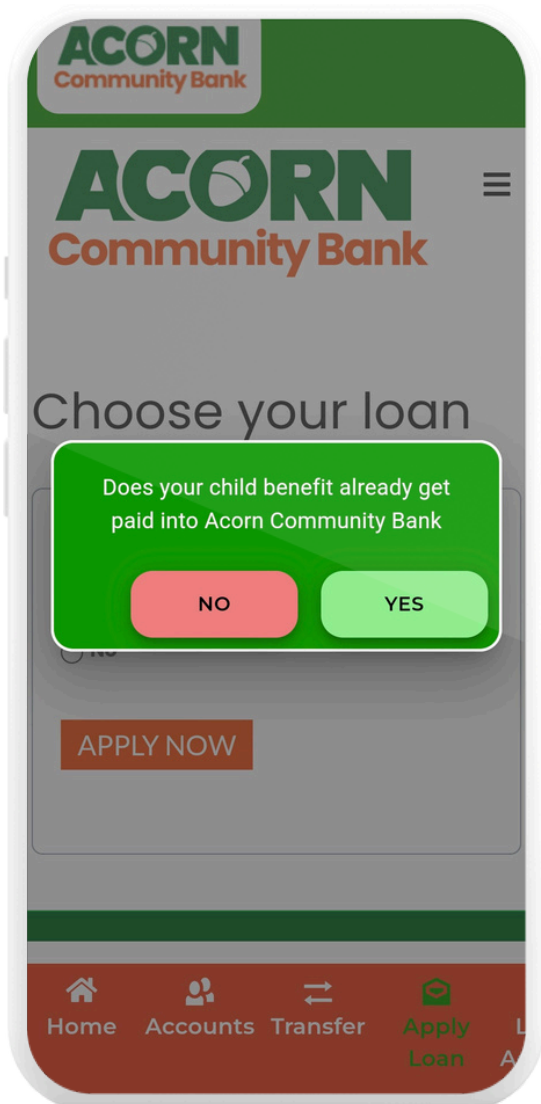
CANCEL CONFIRM

Home Accounts Transfer Apply Loan A

Requests made before 1:00 PM (Mon–Fri) arrive by 8:00 PM the same day. After 1:00 PM? They'll be with you the next working day by 8.00 pm. If you would like to make an extra payment towards your loan, please contact our team and they will support you.

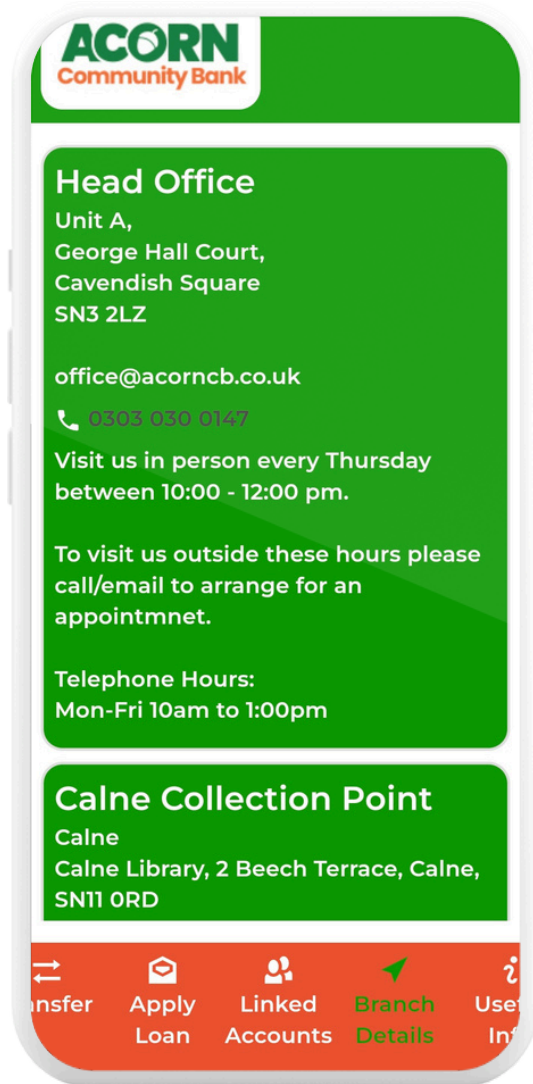
## ✨ Applying for a Loan?

It's Simple! Head to the Apply Loan tab, answer a few questions, and submit your application.



## 🕒 Branch Details at Your Fingertips

Need to visit us in person? The Branch Details tab lists all our collection points with their opening hours and days—so you can pop in when it suits you.

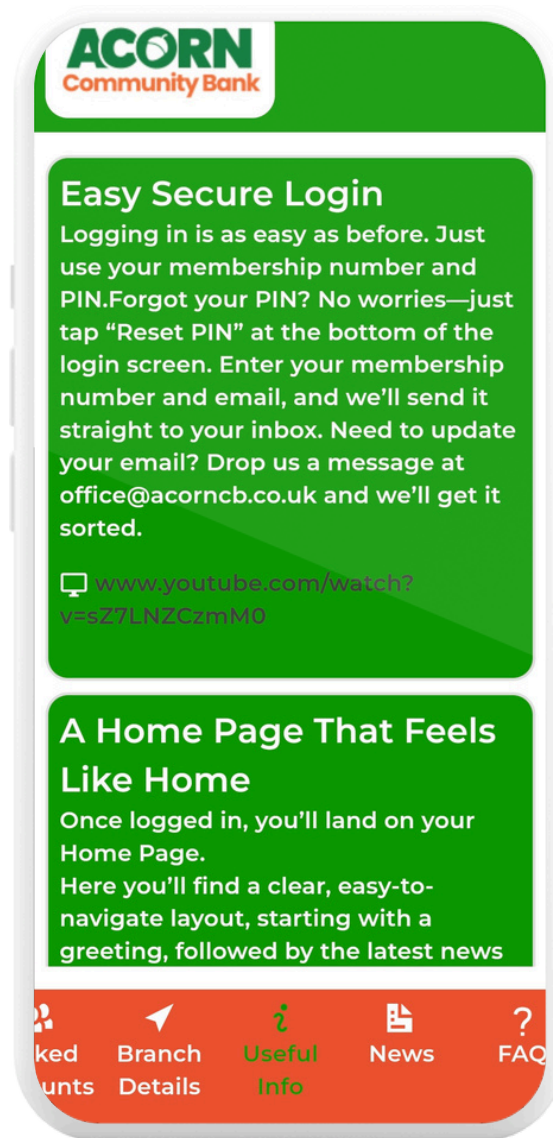
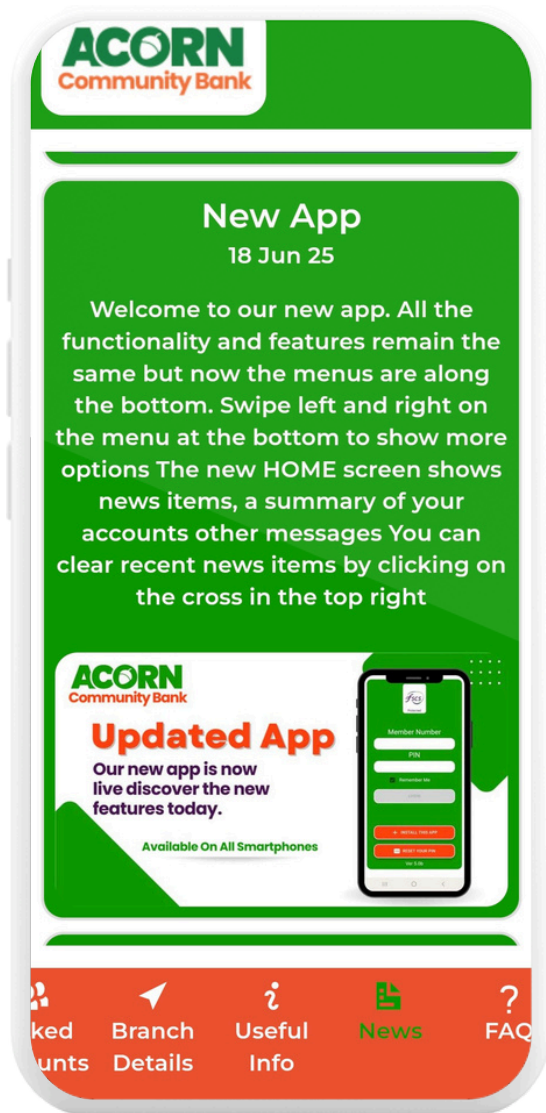


## Stay in the Loop

Check out the News tab for the latest updates, events, and important info—plus direct links to our website for more.

## Learn on the Go

The Useful Info tab features short how-to videos and handy guides to help you make the most of our services.




## **Change Your PIN Easily**

Want to set a PIN you'll remember?  
Just click the Change PIN tab and you  
will be able to set your own pin.

## **Stay in Touch (Your Way)**

The Consent tab lets you manage your  
marketing preferences in a couple of  
taps. You're always in control of how we  
reach you.



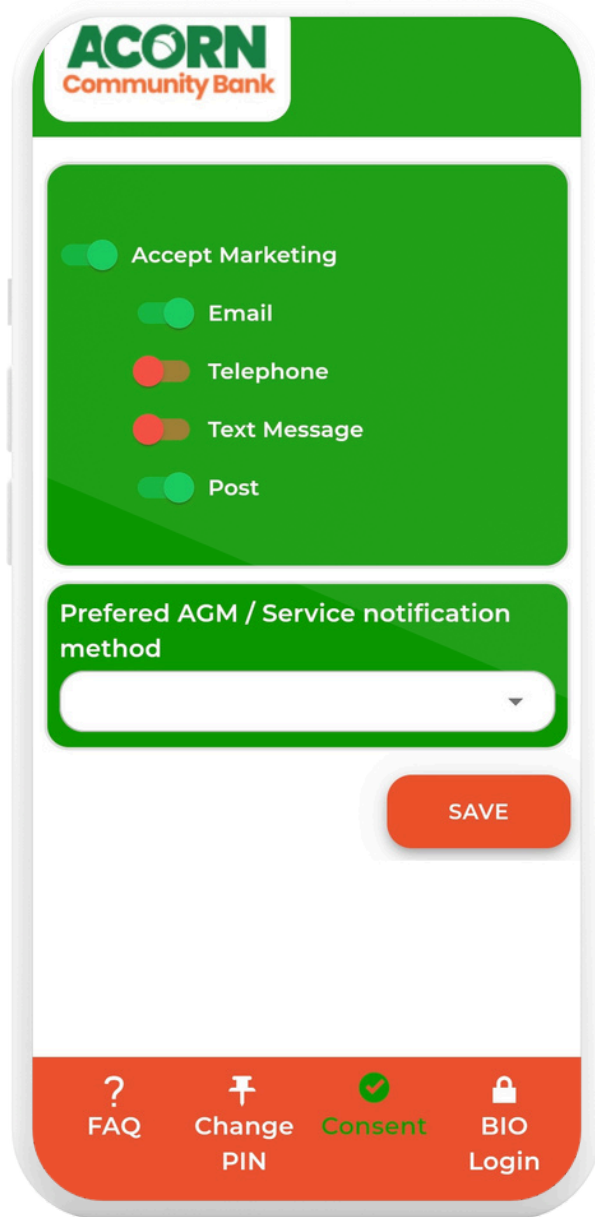
ACORN Community Bank

Enter your new 6 digit PIN

0 0 0 0 0 0

SAVE

Useful Info News FAQ **Change PIN** Cor



ACORN Community Bank

☒ Accept Marketing

☒ Email

☐ Telephone

☐ Text Message

☒ Post

Preferred AGM / Service notification method

SAVE

FAQ **Change PIN** **Consent** BIO Login

## **Biometric Login**

Say goodbye to PINs, if remembering them is difficult! You can now securely log in using fingerprint or facial recognition—no need to remember your PIN. Simply go to the Bio menu once logged in and update your bio metric details.

